



*Uniting Service and Technology*

Dear Valued Member,

First and foremost, we want to apologize for the delay in this communication and thank each and every one of you for your ongoing support and understanding throughout the merger process.

We have begun the course of transferring your accounts over to our new home with XCEL Federal Credit Union. Please understand that while this transition has been a learning experience for the entire staff, we are working diligently to ensure that you, our members, continue to have the same friendly, competent and personalized service you have come to appreciate and expect. During the month of October, you will receive two credit union statements reflecting the transfer of account(s) – the usual one from us, NBC (NY) Employees FCU and a second from our merged partner, XCEL FCU.

We understand that change can be stressful, but we're hopeful that the array of new products and services coupled with the convenience that shared branching may provide, will compensate for any minor inconvenience you may encounter.

Please be assured that our commitment to you will remain unchanged and that we will focus on incorporating the best features of all our product lines in the future. Thank you for your trust, loyalty and patience as we push forward and strive towards servicing all your financial needs as NBC (NY) Employees FCU and XCEL FCU operate as one!

Please call us at 212.332.2610 with any questions and/or concerns that you may have.

Best Regards,

  
Minerva Mangiafridda  
XCEL Federal Credit Union